

## Hotel Rules and Regulations - Hotel GEM in Wrocław

## Article 6

## **Pet Policy**

- 1. The Hotel accepts small to medium sized pets (up to 20 kg), i.e. dogs and cats, in selected rooms.
- 2. Pets can only be accommodated with the prior consent of the Hotel at the time of booking and may be subject to an additional charge as per our current rate list available at <a href="www.gemhotel.pl">www.gemhotel.pl</a> (the charge does not apply to assistance dogs). Guests staying with a pet are considered the pet's owner.
- 3. Pets must be accompanied by a certificate of current vaccination, which must be produced on request by Hotel staff.
- 4. Pet owners are responsible for the behaviour of their pets and must ensure that they are quiet and do not disturb other Guests. Dogs must be kept on a lead, muzzled and under the constant supervision of the owner or another authorised person whilst on the Hotel premises and in the surrounding area.
- 5. Pets (except assistance dogs) are not allowed in the dining areas, tennis hall or swimming pool.
- 6. Pet owners must clean up after their pets both inside and outside the Hotel.
- 7. The Hotel may refuse to accept certain animals, including aggressive breeds as defined in Article 1 Regulation of the Minister of Internal Affairs and Administration (28 April 2003) on the list of aggressive dog breeds (Dz. U. [Journal of Laws] no. 111 item 724 as amended), reptiles, amphibians, arthropods and rodents, as well as other animals considered dangerous by the Hotel Management.
- 8. For safety reasons, rooms with pets will only be cleaned when the pet owner is present or when the pet is not in the room. If the pet is left alone in the room, the Guest must place an appropriate label outside the room on the door handle.
- 9. Guests bear full financial responsibility (liability for damages) for any damage caused by the Guest's pet to the furnishings and equipment of the Hotel or to the property of other Guests.
- 10. If the Guest or any other person staying at the Hotel with the Guest's consent brings a pet onto the Hotel premises without the Hotel's prior consent, the Hotel reserves the right to charge the Guest a fine of PLN 500.00, which will be added to the Guest's invoice.